UAB “MEDICINOS LINIJA” QUALITY POLICY

ROLE UNDERTAKEN BY THE ORGANIZATION: UAB “Medicinos linija” is a manufacturer, distributor, importer of medical devices, cosmetics and other dental products.

MISSION: to develop, manufacture and supply products of the highest quality standards that meet customer needs for dentistry.

VISION: to be the world's leading manufacturer of dental products. To supply products that improve human health and meet the expectations of specialists working with the products.

We believe that the successful implementation of the vision means sustainable solutions, efforts, effective participation, and fulfilment of all our commitments.

To implement the vision, the Management has identified the main quality policies that shape the organization's Quality Objectives:

- **our main goal is to meet the needs of our customers.** We will gain and maintain the trust of our customers by supplying quality and safety-compliant products on time and doing it better than our competitors;
- we will manage our business processes through a **Quality Management System**. We will constantly strive for product improvement, business process optimization, performance, and product sustainability;
- **compliance** with the requirements of Regulation (EU) 2017/745 on medical devices, UK MDR 2002, the international standard ISO 13485: 2016 and the related implementing legislation is mandatory in all our activities, at all levels;
- we will **design and improve** products based on safety, sustainability, innovation, customer and market needs. We will achieve this by investing in market research, implementing efficient production methods, innovative and safe production technologies, and conducting post-market surveillance;
- we will **ensure safe and proper working** conditions for our employees. We will provide conditions for raising professional skills and qualifications by involving employees in the improvement and development processes, promoting everyone's personal responsibility;
- the quality of **our suppliers'** products is also the quality of our products. We will monitor, evaluate and carefully select suppliers to ensure the quality of the products we supply.

QUALITY POLICY STATEMENT: Quality is an essential part of Organization’s identity. It drives our actions and underpins our ability to deliver safe, compliant, and trusted products. Our goal is to enhance lives and contribute to a healthier future through reliable medical devices. We are committed to never compromising on the safety, compliance, or quality of our products. Every employee must understand their role and responsibility in achieving this, and be empowered to take action to protect our customers, their patients, and the i-dental brand. The Quality Policy is communicated and understood by both our employees and our suppliers for the sustainability of our organization. The Quality Policy provides guidelines for setting Quality Objectives and is reviewed during Management Review to assess its adequacy and need of resources.

Approved: 2024-01-24

Reviewed and re-approved:

General Manager	Linas Tamošiūnas	_____	2025-09-01
	(Name, Surname)	*(signature)*	*(date)*

DOCUMENT CHANGE REGISTER

No.	*Date of issue*	*Issue*	*Reason of amendment*	*Change description*	*Scope of change*	*Scope of training due to change*	*Responsible for training*
1.	2025-02-19	L1	“Quality policy” (previously an Quality manual Annex II) becomes a form KV 01-FA-L1 “Quality policy”, which will be maintained as a separate controlled document with separate document change register.	1. The document identifier has been changed, but the content remains unchanged.	☐ All document ☐ Part of document ☒ Non-significant change	☐ All subscribers ☐ Subscribers related to change ☒ No training requirements	-
2.	2025-09-01	L2	1. Quality Policy Statement update	1. Quality Policy Statement update	☐ All document ☒ Part of document ☐ Non-significant change	☒ All subscribers ☐ Subscribers related to change ☐ No training requirements	KSV GV